

2024 Agenda

Sunday

SESSION NAME	START TIME	END TIME	LOCATION
CITOC Annual Meeting (By Invitation Only)	08:00 AM	05:00 PM	Cedar Ballroom
Registration & Conference Information	03:00 PM	06:00 PM	Chairman's Foyer, Third Level

Monday

SESSION NAME	START TIME	END TIME	LOCATION	SPEAKER(S)	DESCRIPTION
Registration & Conference Information	08:00 AM	05:30 PM	Chairman's Foyer, Third Level	—	—
Opening & Welcome Remarks	09:00 AM	09:15 AM	Chairman's Ballroom, 367 - 370	TBD	—
Keynote <i>Artificial Intelligence: A Primer for Legal Practitioners</i>	09:15 AM	10:00 AM	Chairman's Ballroom, 367 - 370	Professor Hany Farid (<i>University of California, Berkeley</i>)	Professor Farid will cover aspects of predictive and generative AI through the lens of past and current events to help frame the maturity and uses of the old and new AI tools. Hany Farid is a professor at the University of California, Berkeley, with joint appointments in electrical engineering & computer sciences and the School of Information. He is a member of the Berkeley Artificial Intelligence Lab, Berkeley Institute for Data Science, Center for Innovation in Vision and Optics, Development Engineering, and Vision Science Program. He is a senior faculty advisor for the Center for Long-Term Cybersecurity. Professor Farid has worked on Deep Fake digital forensics, examining various digital materials to determine whether they were created or altered by artificial intelligence. He is an expert on both predictive AI and generative AI, which has informed his work with the ABA in creating a primer to inform how AI may impact courts and legal professionals.
NCSC Tools for Tackling Data Challenges in State Courts	10:15 AM	10:55 AM	Chairman's Ballroom, 367 - 370	Andre Assumpcao (<i>Data Scientist, NCSC</i>), Miriam Hamilton (<i>Senior Court Research Analyst, NCSC</i>)	This session spotlights NCSC tools developed in recent years to assist state courts with innovative solutions to common challenges: a) a duplicate recognition tool designed for finding and removing duplicate entries in merged documents such as master jury lists; b) a racial imputation open-source algorithm to predict race and ethnicity for individual records based on categories reported by the U.S. Census Bureau; c) a web app that implements the NCSC's Equity and Inclusion Assessment Tool (EIAT), designed to evaluate disparities in access and retention in drug courts across ethnic, racial, and gender groups.

Monday (Continued)

SESSION NAME	START TIME	END TIME	LOCATION	SPEAKER(S)	DESCRIPTION
Using Technology and Collaboration to Improve Rural Services	11:00 AM	11:45 AM	Chairman's Ballroom, 367 - 370	John Powell (<i>Trial Court Administrator</i>), Thomas Lankford (<i>Trial Court Administrator</i>), Tina Qualls (<i>Trial Court Administrator</i>), Hannah Marchese (<i>Family Law Facilitator</i>)	Across southern Oregon, there exists a largely rural, geographically diverse area that lacks many services courts in more populated areas provide. Working together with a small team of Trial Court Administrators, the Southern Oregon Facilitation Initiative grew to cover most of southern Oregon, from the coast to the Idaho border, so that these court customers had access to services that would allow them to have help in stressful family law proceedings. Team members included Family Law Facilitators, IT specialists, and court analysts who launched the initiative in less than a year.
Lunch on Your Own	11:45 AM	01:15 PM	—	—	—
eGnite Session: Thomson Reuters <i>Justice in the Digital Age: Transforming Courts with AI</i>	01:30 PM	01:45 PM	Chairman's Ballroom, 367 - 370	Tina Tierney	Explore how CoCounsel, a cutting-edge GenAI legal assistant from Thomson Reuters, is revolutionizing the judiciary. This session will highlight CoCounsel's powerful skills that assist judges, clerks, and government legal professionals in managing extensive documents, streamlining communication, and enhancing daily operations. Discover how AI technology is accelerating essential legal tasks and improving efficiency in the courtroom. Join us to see the future of justice in the digital age!
Lightning Round	01:35 PM	02:30 PM	Chairman's Ballroom, 367 - 370	Matt Hodgman (<i>Program Project Manager, Washington</i>), Pat Brooks (<i>Director Information Technology Service, Missouri</i>), Judge Tyler Atkinson (<i>City of Denton, TX</i>)	Four quick sessions on the following topics: <ol style="list-style-type: none">1. Virtual Voir Dire2. Innovation at NCSC3. Code for Justice4. Traffic App, Denton TX For full session descriptions on each lightning round topic, visit: e-courts.org/agenda
eGnite Session: equivant <i>Embracing the Court Technology Revolution: The Rise of AI and the Unsustainability of Using Outdated Systems</i>	02:35 PM	02:50 PM	Chairman's Ballroom, 367 - 370	Sherry-Lynn Agcanas-Wolf	The judicial system is on the brink of a technological revolution. Legacy and outdated systems are rapidly losing favor among court employees, paving the way for cloud and app-based enterprise solutions. In this eGnite session we'll discuss: <ul style="list-style-type: none">• The rise of cloud and app-based systems• Innovations in cloud security• How AI is transforming court operations
Networking Break	02:50 PM	03:15 PM	—	—	—
Technology Funding and Sustainability	03:15 PM	04:00 PM	Chairman's Foyer, Third Level	Stephanie Smith (<i>Kansas</i>), Dan Ostdiek (<i>Minnesota</i>), Aaron Hood (<i>Indiana</i>)	Many grant opportunities are available for the judicial system to fund technology projects. Grant funds have paid for portions of a case management system, development projects, moving electronic data to the cloud, a supervision system, a portal for protection orders, and an electronic marriage license application (just to name a few). This session would highlight grant opportunities and show how this funding can be used to fund projects. It will also cover how this one-time funding can prove to the Legislature (or funding body) the value of ongoing funding for particular initiatives.

Monday (Continued)

SESSION NAME	START TIME	END TIME	LOCATION	SPEAKER(S)	DESCRIPTION
eGnite Session: Tyler Technologies	04:05 PM	04:35 PM	Chairman's Ballroom, 367 - 370	Brian McGrath	State and local courts across the U.S. are at the forefront of significant transformation, fueled by rapid technological advancements. From ink and paper to AI and the cloud, innovation isn't just a relic of our past — it's the cornerstone of our future. This session will explore how courts can effectively navigate the complex landscape of evolving legal and societal demands, all while managing resource constraints. Discover how the strategic adoption and implementation of automation, cloud-based SaaS, and data analytics can not only enhance court performance but also reinforce the principles of fairness, accessibility, and justice.
Court and Clerk Collaboration: Inside an AI Ecosystem	04:40 PM	05:30 PM	Chairman's Ballroom, 367 - 370	Noel Chessman (<i>Chief Information Officer</i>), Parik Chokshi (<i>Director of Information Technology</i>), Robin Shevock (<i>Civil Court Program Coordinator</i>), Judge James Nutt	View how Palm Beach County, Florida, judiciary and clerk created a "lights out" ecosystem when implementing differentiated case management. Orders filed with the clerk are received and docketed into the CMS; then the judicial viewer generates a trial calendar order, fills in all the deadlines, signs, e-serves, and e-files the order- ALL without human intervention! Learn how Palm Beach County eliminated a backlog of thousands of cases through 24*7 lights-out automation.
Exhibit Hall Opening & Reception	05:30 PM	07:30 PM	Exhibit Hall	—	View the floor plan for details: https://ncsc.expocad.com/Events/ec24/index.html

Tuesday

SESSION NAME	START TIME	END TIME	LOCATION	SPEAKER(S)	DESCRIPTION
Registration & Conference Information	08:00 AM	05:00 PM	Chairman's Foyer, Third Level	—	—
Midnote: Hybrid Threats	09:00 AM	09:45 AM	Chairman's Ballroom, 367 - 370	John Cohen , (<i>Center for Internet Security</i>)	In today's world there exists a multitude of threats. Not only should courts be prepared for cybersecurity threats, but a host of hybrid threats such as doxxing, swatting, reputational harm through deep fake videos and misinformation.
eGnite Session: Journal Technologies	09:50 AM	10:05 AM	Chairman's Ballroom, 367 - 370	Kaushik Mehta	<i>TBD</i>
Networking Break	10:05 AM	10:20 AM	—	—	—
eGnite Session: Lex Machina	10:20 AM	10:35 AM	Chairman's Ballroom, 367 - 370	<i>TBD</i>	<i>TBD</i>
Stronger Together: Rebuilding from a Cybersecurity Attack	10:35 AM	11:30 AM	Chairman's Ballroom, 367 - 370	Stephanie Smith (<i>Judicial Administrator</i>), Evan Burt (<i>CISO</i>), Sarah Hoskinson (<i>Director of Access to Justice</i>), Anne Madden-Johnson (<i>Deputy Director of Information Services</i>), Jennifer Foster (<i>Court Administrator</i>)	The Kansas Judicial Branch experienced a cybersecurity attack, which took down the electronic systems statewide: including the case management system, e-filing system, protection order portal, probation system, etc. Kansas will discuss the attack, rebuilding their systems, the controls put in place, the opportunities that came out of this incident, and NCSC's assistance in the aftermath of the attack -- developing a security policy framework, implementing security policies and processes, analyzing the structure of the IT and security departments, and assisting with the new IT security committee.
Exhibit Hall	11:30 AM	03:30 PM	—	—	View the floor plan for details: https://ncsc.expodad.com/Events/ec24/index.html
Lunch in Exhibit Hall	12:00 PM	01:30 PM	Exhibit Hall	—	—
Saving Our Legacy: Preserving the Old While Building the New	03:30 PM	04:15 PM	Chairman's Ballroom, 367 - 370	Tim Holthoff (<i>Court Information Systems Director, Arkansas</i>), Pat Brooks (<i>Director Information Technology Service, Missouri</i>)	Arkansas and Missouri had decades of legacy court data. Faced with different staffing, financial, and organizational challenges, these neighboring states present their approaches to modernizing their court management solutions while preserving decades of investment in legacy data. Whether you build, buy, or hybridize your next-generation case management, there will be challenges in preserving digital court records accumulated in your legacy systems. The presenters will provide takeaways that may help you on your journey to modernization.

Wednesday

SESSION NAME	START TIME	END TIME	LOCATION	SPEAKER(S)	DESCRIPTION
Conference Information	08:00 AM	10:00 AM	Chairman's Foyer, Third Level	—	—
Innovative Guardianship Improvement	09:00 AM	10:00 AM	Chairman's Ballroom, 367 - 370	Diane Robinson, Ph.D. (<i>Principal Court Research Associate, NCSC</i>), Barb Holmes (<i>Chief Technology Officer, Nevada</i>), Paul DeLosh (<i>Director of Judicial Services, Virginia</i>), Amy Whitworth (<i>Business Analyst, Pennsylvania</i>), Dann Wallis (<i>Trial Court Administrator, Illinois</i>)	Guardianship cases have been particularly challenging for the courts due to the requirement of long oversight even beyond the date of disposition. Often, cases do not receive the review and oversight needed to prevent potential harm from guardians with access to the wards' financial assets. Many courts have taken up the challenge to improve guardianship case processing and oversight. Hear about improvements to data requirements, CMS functional standards, a Guardianship Portal project, safeguards with financial monitoring, and improving access and oversight.
Building Access to Justice Infrastructure - When to Leverage Open Source Software & Non Profit Partnerships	10:05 AM	11:00 AM	Chairman's Ballroom, 367 - 370	Sam Glover (<i>Clinical Fellow Suffolk University of Law: Legal Information & Tech Lab</i>), Colin MacArthur (<i>Free Law Project</i>)	Ever wish you could benefit from the work other courts have put into customizing their systems? Or wish you could work with courts to build a system tailored to your needs? Well, you can. As courts seek to expand access to justice, some are doing it in an open, sustainable way with open-source software and non-profit collaborations. Attendees will take away an understanding of 1) Digital public infrastructure and how it impacts software procurement, 2) The pros and cons of open-source software and how courts can use it, especially for access-to-justice projects, 3) How courts can leverage non-profit partnerships, 4) How to avoid RFPs that exclude open-source software and non-profit partnerships, and 5) Current open-source, access-to-justice projects courts should be aware of.
Innovation at NCSC	11:15 AM	12:00 PM	Chairman's Ballroom, 367 - 370	Shay Cleary (<i>NCSC</i>)	NCSC has embarked on a mission to create an environment where innovation may be fostered, tested, and refined by working with many important stakeholders and partners. Learn about new initiatives launched, such as the Court Innovation Lab in Arlington, VA, and efforts around AI policy and guidance development.